



Wāhi noho Accommodation

Work and Income

Tauranga: Corner of Durham Street and Spring Street, Tauranga
Phone: 0800 559 009
Waihi: 16 Seddon Street.

Emergency accommodation, social housing, access to benefits and emergency assistance.

Te Tuinga Whanau

Tauranga: 190 Chadwick Road, Greerton, Tauranga
Open: Monday - Thursday 9am - 4pm
Phone: 07 571 0875

Free social work, advocacy, information and support service. Our services include mentoring and development, advice and advocacy, transitional housing, short and long-term support

Takitimu House

Tauranga: 171 Elizabeth Street, Tauranga
Phone: 07 579 5322

Men's transitional housing and wraparound support.

Awhina House

Tauranga: Central Tauranga location
Open: Monday - Friday 9am - 5pm
Phone: 07 777 0944

Transitional accommodation for homeless women and support into independent housing. Referrals via Work and Income.

Hine Ngākau

Tauranga: 42 Vale Street, Otumoetai, Tauranga
Open: Sunday - Friday
Entry 4pm - 9.30pm
Phone: 07 205 5034 / 022 528 3945
Phone from 4pm.

Women's overnight shelter.



Awhina ohotata Emergency help

Alcohol drug helpline:
Phone: 0800 787 797

Fire and Emergency and Ambulance:
Phone: 111

NZ Police and Surf Lifeguard Services:
Phone: 111 (emergency) or
105 (non-emergency)

**BOPDHB Acute Care Team:
(Mental Health Crisis Support)**
Phone: 0800 800 508

Elder abuse helpline:
Phone: 0800 32 66 865
Text: 5032

Family violence information:
Phone: 0800 456 450

Healthline:
Phone: 0800 611 116

Lifeline:
Phone: 0800 543 354 or text HELP to
4357

**National mental health & addiction
helpline (24/7):**
Text or call: 1737

Tautoko Mai Sexual Harm Support:
Phone: 0800 227 233 (0800 2B SAFE)

Tauranga Women's Refuge:
Phone: 0800 86 733 843

Victim support:
Phone: 0800 842 846

Safe to Talk Helpline:
Phone: 0800 044 334 or text 4334



He Awhina Mōu Need a Hand?

Tautoko mō te rohe o Katikati me Waihi Beach

Support for Katikati
and Waihi Beach

September 2022



Taituarā Support

Community Connector Service

Katikati: Katikati Community Centre
45 Beach Road, Katikati

Open: Mon - Fri 9am - 3pm

Waihi Beach: Waihi Beach Community Centre
102 Beach Road, Waihi Beach

Open: Tuesday 9am - 3pm

Phone: 07 549 0399 / 020 4070 4426

Free walk-in info, advocacy and support service. Works with you to find solutions to your challenges.

Katikati Community Centre

Katikati: 45 Beach Road, Katikati

Open: Monday - Friday 8.30am - 4.30pm

Phone: 07 549 0399

Email: info@katikaticommunity.nz

Information, services and support for health, education and well-being. Services include: School Holiday Programmes, After School Programmes, Youth Programmes, Community Education, Elderly Programmes.

Te Rūnanga o Ngāi Tamawhariua

Katikati: 111 Main Road, Katikati

Open: Monday - Friday 8am - 4.30pm

Phone: 07 549 0760

Whanau Support, Youth at risk, Adult Mental Health, Infant Child Adolescent Youth Mental Health, Peer support and Advocacy, Alcohol and other Drugs Support, Whanau Ora Navigator.

Pacific Island Community Trust

Tauranga: 562 Cameron Road, Tauranga

Phone: 07 577 1270

Offers support around social services and delivers health and wellbeing contracts. Also provides support to advocate for the community.

Tauranga Women's Refuge & Support Services (24 hr Crisis Line)

Phone: 0800 TO REFUGE (0800 86 733 8433)

Advocacy, information and support to women and their children experiencing family violence.

AvaNiu Pasifika

Tauranga: 1260A Cameron Road, Tauranga
Phone: 07 282 8913

Social work, early childhood education & family support, counselling, community projects, seniors support.

Baywide Community Law

Katikati: Katikati Community Centre

45 Beach Road, Katikati
Tuesday fortnightly 1pm - 3pm
(by appointment)

Waihi: Waihi Community Resource Centre

4 Mueller Street, Waihi
Tuesday fortnightly 10am - 12pm (by appointment)

Phone: 0800 905 916

Provides free access to legal information, advice, & education.

Justice of the Peace

Katikati: Katikati Community Centre

45 Beach Road, Katikati
Open: Friday 10am - 12 noon

Waihi Beach: Waihi Beach Library and Service Centre, Waihi Beach

Open: Tuesday 11 am - 12 noon

Certifying documents, Witness signatures on documents, take oaths/affirmations/affidavits/declarations, confirm identity. For other times make an appointment with a local JP, find them on justiceofthepeace.org.nz

Youth Employment Coach

Katikati: 22 Main Road, Katikati

Open: Monday - Friday 8.30am - 4.30pm

Phone: 021 229 6337

Email: yec@katikaticommunity.nz

Coaching to support rangatahi to develop skills & confidence for work readiness.

Here to Help U

Contact: www.heretohelpyou.nz or phone
0800 568 273

Access to wellbeing support in the areas of food, employment, safe social connection, mental health, financial, collection service and general support. Self-referral online or by phone.

Citizens Advice Bureau

Waihi: CAB Hauraki, 24 Rosemont Road, Waihi

Open: Tuesday & Wednesday 10am - 1pm

Phone: 07 863 7640

Tauranga: CAB Tauranga, 38 Hamilton Street

Open: Monday - Friday 9am - 4pm

Phone: 07 578 1592

Advice for: Debt Management, Welfare Benefits, Housing, Immigration, Asylum, Employment Consumer Complaints, Landlord-Tenant Disputes.

Shakti New Zealand

Phone: 0800 SHAKTI (0800 742 584) 24-hour multi-lingual crisis line

Advocacy, information and support to women and children experiencing domestic violence. Serving migrant and refugee women of Asian, African and Middle Eastern origin.

Salvation Army

Waihi: 73-75 Seddon Street, Waihi

Open: Monday - Friday
10am - 12pm

Tauranga: 375 Cameron Road, Tauranga

Open: Drop in Mondays, Wednesdays and Fridays 9am - 12 noon

Phone: 07 863 7812

St. Vincent de Paul

Waihi/Waihi Beach residents:

Phone: HELPLINE 027 783 7001

Katikati residents:

Tauranga: 766 Cameron Road, Tauranga

Open: Monday - Friday 9am - 1pm

Phone: 07 578 3814

Waihi Community Resource Centre

Waihi: 4 Mueller Street, Waihi

Phone: 07 863 7555

Open: Mon - Thursday 9am - 5pm

Fri 9am - 3pm

Family support, youth mentoring, counselling, parenting support, family harm services, senior connect, community programmes and room hire.

Pacific Island Community Trust

Tauranga: 562 Cameron Road, Tauranga

Phone: 07 577 1270

Social services, health and wellbeing support, advocacy for the community.



Hauora Health

Katikati Medical Centre

Katikati: 4 Clive Road, Katikati, 3129
Open: Monday - Friday 8am - 5.30pm
Urgent only: Saturday, Sunday & public holiday 8.30am - 12.00pm
Phone: 07 549 0411

Health care for new born to the elderly including accident and medical emergency care.

Waihi Beach Medical Centre & Pathlab

Waihi Beach 47 Wilson Road, Waihi Beach
Open: Monday - Friday 8am - 5pm
Wednesday 8am - 6pm
Phone: 07 863 5757

Weekend services shared between Waihi Beach and Waihi services. Call to be advised of location and Dr on duty.

Te Rūnanga o Ngāi Tamawhariua

Katikati 111 Main Road, Katikati, 3129
Open: Monday - Friday 8.30am - 4.30pm
Phone: 07 549 0760

Adult Services: Whānau Connector, Whānau Ora, Kaiarahi Navigator and Adult Mental Health, Alcohol and other Drugs Support. Child/Youth Services: Youth at Risk, Infant Child Adolescent Youth Mental Health, Peer Support and Advocacy.

BOP Addiction Services

Tauranga 829 Cameron Road, Tauranga
By appointment at Katikati
Community Centre

Phone: 07 579 8391

Specialist alcohol and other drug service with a focus on hard reduction to people 18yrs+.

Asthma and Respiratory Clinic

Katikati: Katikati Community Centre
Monday fortnightly 8.30am - 3pm
Free assessment, education and support for all respiratory conditions.



Awhina ahumoni Financial assistance

Bay Financial Mentors

Katikati: Katikati Community Centre, Katikati
Open: Tuesday 9am - 2pm
(by appointment at Katikati
Community Centre)

Phone: 07 578 0969 or text 021 0817 7107
Free, confidential service offering education, advocacy and support. Works alongside clients enabling them to take control of their finances and reduce debt

Work and Income

Tauranga: Corner of Durham Street and Spring Street, Tauranga

Waihi: 16 Seddon Street

Phone: 0800 559 009

Emergency accommodation, social housing, access to benefits and emergency assistance.

Waihi Budget Service

Waihi: Dorsel Building, 19 Haszard Street, Waihi, 3610

Phone: 07 863 7793

Email: wfbs@xtra.co.nz

Free and confidential budgeting advice.



Māori wardens

Katikati Māori Wardens

Katikati/Waihi Beach

Phone: 027 453 2983

Email: katikatimaoriwardens49@gmail.com

Serving the local community to provide a safe and secure environment for Tamariki (children) and Kaumatua (seniors) from Waihi Beach through to Tauranga South areas.

Mental Health & Addiction Crisis Service Acute Care Team BOP-DHB

Tauranga: Tauranga hospital

Open: 7 days a week

Phone: 0800 800 508 (24 hours)

Crisis intervention for adults during working hours and assists all age groups after hours. Free service. Referrals are accepted from any source.

SORTED Youth Alcohol & Drugs Service

Tauranga: 829 Cameron Road, Tauranga

Open: Mon - Fri 8.30am - 5pm

Phone: 0800 229 7678 (24 hours)

BOPDHB's youth alcohol and drugs service. Confidential help and information for young people (18 and under) about alcohol or other drug issues.

Tautoko Mai Sexual Harm Support

Tauranga: Unit G, 120 Hamilton Street, Tauranga

Phone: 0800 227 233

Free 24/7 service for anyone impacted by sexual harm, including children. Crisis support services, medical support and ACC sensitive claims counselling support. Referrals accepted from any source.

Katikati Community Van

Phone: 07 549 0399

Open: Bookings must be made a minimum of 24 hours in advance.

Transport for local people to medical appointments within Katikati or further afield. Pickup and drop off from home. A small charge applies.

Mobile Health Waka

Katikati 111 Main Road, (Tamawhariua offices)

Open: Tuesday 6pm - 9pm

Phone: 07 549 0760

Free community health and wellbeing doctor consultations.



Kai Food

Katikati Christian Foodbank

Katikati: 2 Wedgewood Street, Katikati

Open: Monday - Friday 10.30am - 12pm

Wednesday 5pm - 6pm pre-ordered pickups

Phone: 07 549 1038 or 027 203 7373

Food parcels for people in need, please phone prior to collection (Pahoia Road - Athenree Road).

Salvation Army Waihi

Waihi: 73-75 Seddon Street, Waihi

Open: Monday - Friday 10am - 1pm

Phone: 07 863 7812

Work and Income clients should first check food support eligibility. Walk-ins welcome during opening hours. (Waihi Beach residents).

St. Vincent de Paul Waihi

Waihi/Waihi Beach residents

Phone: HELPLINE 027 783 7001

Katikati residents contact Tauranga Support Centre:

Tauranga: 766 Cameron Road, Tauranga

Open: Monday - Saturday 9am - 1pm

Phone: 07 578 3814

Email: bayvinnies@gmail.com

Food parcels and other support services. Referrals from support services and Work and Income.

Ōmokoroa Foodbank

Ōmokoroa: 139 Hamurana Road, Ōmokoroa

Open: Monday - Friday 8.30am - 2pm

Phone: 07 548 2515

Food parcels for people in need. Please phone prior to collection (Ōmokoroa / Pahoia / Te Puna / Whakamarama residents).

Waihi Frozen Meals

Waihi/Waihi Beach:

Phone Sandra: 027 842 6643 or message on Facebook

Home cooked frozen meals available for pickup in Waihi (Waihi/Waihi Beach residents).



Information & WiFi

Katch Katikati

Katikati: 36 Main Road, Katikati, 3129

Phone: 07 549 5250

Email: info@katchkatikati.org.nz

Katikati Visitor Information Centre.

Waihi Beach Information

Waihi Beach: 26 Wilson Road, Waihi Beach, 3611

Open: Friday - Sunday 10.30am - 1.30pm

and public holidays (winter hours)

Email: hello@Waihibeachinfo.co.nz

Visitor Information Centre in Waihi Beach.

Library and Service Centre

Katikati: 21 Main Road, Katikati

Monday - Friday 8am - 5pm

Saturday 9am - 12pm

Waihi Beach: 106 Beach Road, Waihi Beach

Monday - Thursday 10am - 2pm

Friday 10am - 5pm

Saturday 9am - 12pm

Phone: 0800 926 732

Free wifi, computers, printing, copying books, magazines, Newspapers, DVDs.

Live Well Waihi Beach

Web: livewellwaihibeach.co.nz

Waihi Beach Community groups and services resources. Connect with local services and support.

Feed My People Waihi

Waihi/Waihi Beach:

Open: Waihi Baptist Church, 3 Gilmour St

Friday fortnightly 4pm - 6pm

Phone Lizzie: 022 432 0578

Free community meal.

Katikati Drop-In Community Breakfast

Katikati: Katikati Baptist Church

2 Wedgewood Street, Katikati

Thursdays 7.30am - 8.30am

Phone: 07 549 0399

Free community breakfast and opportunity to meet others from Katikati. Hot cooked breakfast, showers available, transport available.



Pataka Kai Open Street Pantries

Otawhiwhi Marae

Waihi Beach: 456 Seaforth Road, Waihi Beach

Pataka kai

Rereatukahia Marae

Katikati: Rereatukahia Pa Road, Katikati

Pataka kai

Katikati Community Centre

Katikati: 45 Beach Road, Katikati

Pataka kai

Gift Box Waihi

Waihi/Waihi Beach: 20 Mackay Street, Waihi

Open food pantry. Take what you need, give what you can and leave the rest for others.

Nāku te rourou nāu te rourou ka ora ai te iwi

With your basket and my
basket the people will prosper