



Katikati
Community Centre

Heart of our community
Manawa ō tō tātou hapori

Annual Report

2024

KATIKATI COMMUNITY CENTRE

www.katikaticommunity.nz



**Welcoming Communities
Potluck dinner Sept 2024**



NICKY AUSTIN

General Manager

WELCOME TO KATIKATI COMMUNITY CENTRE

A caring not-for-profit organisation providing accessible, accountable, high-quality information, services & programmes to meet the diverse needs of the Katikati Community in the areas of health, education, employment and well-being.

**Charity
Registration
Number:**

CC59674

GST No.
135-358-835

NZBN
942 905 050 3728

Total Assets:
\$1,026,351

Date of Incorporation:
18 November 2022

Date founded:
13 May 1993

Contact:
45 Beach Road, Katikati
Email:
info@katikaticommunity.nz
Telephone: 07 549 0399

Website:
www.katikaticommunity.nz
Facebook:
katikaticommunity

About Us



Our Structure

Our Board comprises four members plus a cultural advisor.

As at March 2025 there are seven FTE paid employees. The Centre also employs 9 part-time/casual staff to assist with the delivery of its programmes.

The Poutama programme has 3 FTE paid employee and one part-time employee

General Manager	Nicky Austin
Reception	Laura Te Robyn Walters Tracey Burton
Community Advocate	Sjaan Rounds
Business Administrator	Sally Goodyear
Adult education & Room Bookings	Sonya Mischewski
Team Leader	Jan de Faye Rochelle Morrow Jane Munro Leigh Landman Danielle Nash
Child & Youth Services	
Poutama	Shaun Tata Tim Spurgeon Natasha Osman Piripi Paraeana

Board Chair	Emily Silby
Secretary	Lucy Valley
Treasurer	Zinta Krumins
Board member	Rita Robinson
Cultural Advisor (March 2025)	Joe Manukau

Our Vision – A thriving connected community

A community where everybody has access to the support and the services that they need, are connected to each other, and feel like an integral part of the community.



Our Mission – Weaving people together

Having strong connections and links to the community, working together to enhance the delivery of service, and creating opportunities for people to connect across the community.



Our Purpose

A caring, not for profit, organisation providing accessible, accountable, high quality information, services, and programmes to meet the needs of the Katikati Community in the areas of health, education, and wellbeing.



Board Chair's Report

As Board Chair of the Katikati Community Centre, I am proud to reflect on a year marked by both challenge and resilience. Despite continued funding pressures and the need to make some difficult decisions, the Centre has remained a vital, trusted anchor for our community — adapting, responding, and staying focused on what really matters.



The launch of new initiatives like the Katikati Kai - Food Rescue programme and the growth of our Poutama youth employment programme are shining examples of innovation grounded in community need. These are the kinds of efforts that reaffirm our role not just as a provider of services, but as a hub for connection and empowerment.

This year has also brought significant organisational change, and I want to acknowledge the leadership of our General Manager and the commitment of the entire team in navigating these transitions with integrity and purpose. The Board has great confidence in the direction of the Centre and the systems in place to ensure we remain sustainable, accountable, and community led.

I'd like to extend my heartfelt thanks to our funders, supporters, and partners for standing with us — and to my fellow Trustees for your ongoing commitment to our mission. It's a privilege to work alongside such a capable and values-driven team.

We look forward to building on this year's momentum as we continue to advocate for and serve the people of Katikati.

Emily Silby

Chair, Katikati Community Centre Charitable Trust

Community Advocacy

342 families assisted in 2024
Family BBQ in the Park,
RSE Workers Welcome,
Free Weekly Community
Breakfasts.

Food Rescue Distribution

1 Tonne per week
of food redistributed

After School Care & School Holiday Programmes

Reception Info, Support & Guidance

11,967 people
assisted in 2024

Youth at Risk

1 on 1 Counselling
& Support Groups
for Tamariki and
Rangatahi

Poutama Pathways to Employment

71 Rangitahi into
employment or
further training.

Antenatal & Postnatal Support

4 courses per year

Adult & Community Education

31 Courses, 344
Participants in 2024



Manager's Report

The Katikati Community Centre continues to be an essential part of Katikati's social fabric — a place that brings people together, supports them through life's ups and downs, and helps them connect with the services and opportunities they need. We're deeply embedded in this community, and whether it's through education, youth development, advocacy, or just having someone to talk to, we're here to walk alongside our people.

It's been a big year for us. A standout has been launching, in partnership with Good Neighbour Tauranga, our new Food Rescue programme, "Katikati Kai – Food Rescue". With nearly 1 tonne of food being processed by staff or volunteers per week, is already reducing food waste and helping those in need.

Our Poutama: Pathways into Employment programme also grew, with even more rangatahi taking part than in previous years — we especially appreciate the partnerships we have with local Katikati businesses who are willing to work directly with rangatahi. There's nothing like meeting a real live business owner face to face in a mock interview to drive home the need to be well presented and prepared for such a nerve-wracking experience!

While programme successes are great, my personal highlight has been working alongside such an experienced, passionate team within the entire Community Centre. Each of them talented and passionate about their own area of expertise. Their dedication makes this work both meaningful and a real privilege.

Of course, this year hasn't been without its challenges. One of the biggest ongoing hurdles has been finding sustainable funding for our Community Advocate programme — a service that's more in demand than ever, but still without long-term financial security.

Late last year, we also undertook an organisational review to help ensure we were working as effectively as possible with the resources we have. As a result, we made the difficult decision to disestablish a staff role, and we want to acknowledge that this was a significant moment for our team.

We also farewelled several valued staff members over the past 12 months and sincerely thank each of them for their time and mahi with us. While change can be unsettling, the centre has adapted well — our systems and processes are running smoothly, and while our team is busy, there's a strong sense of focus and momentum.

Looking forward, I'm hopeful that the funding landscape will begin to ease within the for-purpose organisational sector and that new partnerships and collaborations will open to support the work we do. We'll continue to explore innovative ways to serve our community and stay grounded in what Katikati needs most.

Thank you to everyone who has supported the Centre this year — our staff, volunteers, board members, funders, local businesses, community partners, and of course, the community itself. It is a privilege to do this work, and I'm incredibly proud of what we have achieved together.

Nicky Austin

General Manager, Katikati Community Centre Charitable Trust

2024 at a glance

- **11,967** Enquiries for information & advice
- **71** Youth engaged in Poutama youth employment programme
- **342** Whanau engaged with the Community Advocate service
- **57** Youth engaged in Youth At Risk counselling
- **2258** Volunteer hours (not including the Picnics or RSE welcome)
- **4366** External room bookings
- **2250** Community van enquiries
- **44** Average attendees each week at Wise & Wonderful
- **31** Adult education courses offered
- **4** Antenatal courses
- **38** Total mobility scheme assessments
- **11** Average attendees daily at Katikids after-school care
- **36** Average attendees daily at Katikids school holiday programme
- **137** Attendees at our Community Christmas lunch
- **14** Picnics held on a Monday evening at Uretara Domain
- **\$450** raised at our Community Pink Breakfast for NZ Breast Cancer foundation
- **51** Volunteers placed by our volunteer broker
- **736** FaceBook posts, generating **5,355** reactions/comments/shares

Katikids School Holidays

Katikids Holiday Programme has been running for many years and has become a trusted support system for working families within the community. The dedicated staff go above and beyond caring for the children by fostering relationships with all that attend, they are committed to making every child feel supported and valued.

- ✓ The activities reflect the children's interests and along with baking "just like Nana's," a cozy and fun atmosphere is created for all involved.
- ✓ Trips to local attractions like beaches, museums, the movies and the skate park are such a great way to explore the area and expose the kids to new experiences.
- ✓ With such a wide variety of activities, the programme is offering a well-rounded, enriching experience.



Our school holiday programme benefitted from 14 student volunteers who contributed a total of 229 hours in 2024



Community

The staff create a real sense of community, not only for the children but also for the families they serve. That kind of personal attention and care really makes a difference, especially for parents who rely on the programme for stability during the school holidays.



Inclusion

From a grandparent: "We are thankful we have the SHP as we get the grandkids every holidays and need something to do with them, we love having them but can't always entertain them".

Katikids After-School

Based at Katikati Primary School, Katikids After School Care offers a balanced, enriching environment for children aged 5 to 14, with a strong focus on outdoor play. The program encourages physical activity and exploration, ensuring children can enjoy fresh air while engaging in fun, stimulating activities.

- ✓ Indoor activities such as crafts and games allow children to express their creativity, problem-solve, and bond with their peers in a relaxed, supportive setting.
- ✓ There is a focus on independence, where children have the opportunity to contribute
- ✓ Every child's unique needs are met while fostering confidence, social skills, and a love of learning. It's all about creating a safe, enjoyable, and inclusive space where children can thrive at their own pace.



Engaging

From a mum: "My son only goes to school each day because he knows if he does not go to school he cannot go to after school care, and he loves after school care."

OSCAR

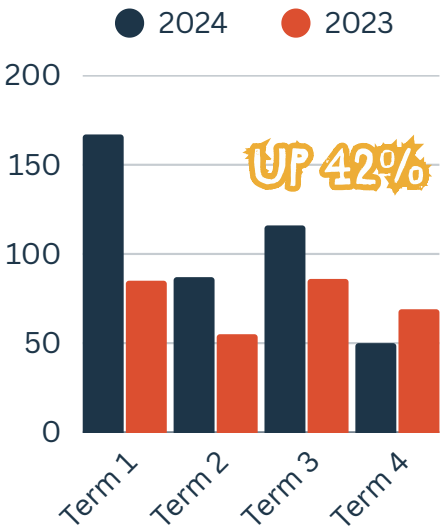
All our children's programmes are OSCAR accredited meaning WINZ subsidies are available to assist families with the costs.

Adult Education



Our popular te reo course

Our courses:



Total Courses offered in 2024: 32
Total students attending: 420

Our adult education classes are subsidised by the Tertiary Education Commission and we meet strict criteria to secure the funding. Courses offered include te reo Māori, computer basics, ESOL, Mindfulness and more.

Poutama



The Poutama: Pathways into Employment programme supports rangatahi aged between 16-24 years who are not engaged in Education, Employment or Training (NEET) to have a successful transition from school to further education or employment and onwards into adulthood. Four class intakes were held in 2024 with students taking part in many different modules including confidence building, work readiness skills, physical and mental challenges, personal development, communication skills and much more, all spread over a 13-week programme. The programme works with local businesses who provide 2 weeks of paid work experience for rangatahi to really get a taste of working life.

One of the barriers to employment or further training can include food, so the programme provides breakfast and lunch prepared with Aroha by chef Piripi. Another barrier is reliable transport so there is a real emphasis on supporting rangatahi to transition through the stages of their driver's license, whether that be sitting their learners, practicing for their restricted using our car provided by the Gardner Family Trust, or gaining their full driver's license.

40 rangatahi placed in full time employment in 2024 equates to:-

Combined gross income back into the local economy **\$1,926,080**

Tax revenue **\$272,584**

Tax payer's money saved by not being on a benefit **\$654,617**

We are grateful for our partnership with Te Rununga o ngai Tamawhariua, who deliver the Te oho Hinengaro course, educating rangatahi on subjects like dealing with anxiety, the dangers of vaping and where to get support for other addictions etc.

Community Advocate

The Advocate service makes a significant difference in the lives of people in our community. The service provides immediate, one-off support, advocacy, advice and connects people to the services they need. 80% of the cases just need a quick rescue.



Main areas of concern

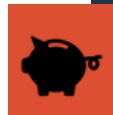
New initiatives

***Knitting group:** A knitting group has started meeting every Friday afternoon. This year they reached their target of 300 beanies for RSE workers and then moved on to knitting slippers which will be donated to Primary School Students.

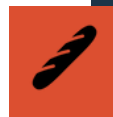
***Super Support:** The Super Support initiative in Tauranga extended their hand to support Katikati elderly. We store frozen meals and deliver, along with a grocery top-up, to anyone over 65-years-old and struggling to put food on the table.



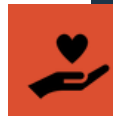
Transport



Financial concerns



Food poverty



Information & support



Housing



Education needs

Community Advocate



344

Whanau supported



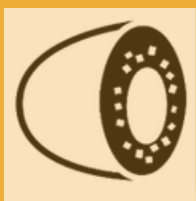
1445

Breakfasts served



25

Clients receiving
counselling



220

RSE workers welcomed
to Katikati



26

Students helped with
back-to-school costs



128

Gifts distributed to
children at Christmas



\$18,609.83

Discretionary funding
spent on immediate needs



40

Christmas Grocery boxes
distributed



20

Total Mobility & Accessibility
Concession Assessments



300

Beanies knitted by the
community for RSE workers



85

Super Support meals
given to elderly



306

Kura Kai frozen meals
given out to families in
need



“The Katikati Community Centre has helped me and my children out beyond what I could expect and I can't thank them enough.”

“Sjaan is always helpful, her compassion and aim to please is exceptional. Such a delightful woman to work with. As her client, she goes that extra mile.”

“The help I received was 110% you can't get better than that!”

“Just wanted to thank you for your kindness and understanding towards me recently. You are some of the few people I've dealt with on this journey (life altering illness) who've actually listened and cared! So yeah- thanks!”



“The Katikati community has once again excelled in their help and support to our RSE workers. The industry relies on these workers (as well as many others) to ensure we can nurture, pick and pack our growers valuable fruit, and it is so lovely to see this extension of aroha to our teams.”

“I would like to thank the staff for being supportive, flexible and accommodating with the needs of my whanau. Amazing people for helping us out.”

“I had food and some other services from them without any delay when I had financially hard situations.”

“Sjaan was so nice, I was in there needing help and didn't feel judged. Was a really nice experience
Very friendly,
awesome service.”

Youth at Risk

Issues & Trends

- Poor Mental Health ie depression, suicidal ideation
- Generalised /social anxiety impacting on school attendance and school engagement pre and post COVID
- Self-harming
- Family harm
- Parent's drug and alcohol use impacting on rangatahi
- Gender identity issues
- Eating disorders
- Clients open for longer due to mental health issues
- More complex cases
- Higher demand for services
- Poverty



Counselling

Our Youth Counsellor, Darinee Turnwald, saw 57 young clients in 2024

"I'm way braver and I'm challenging myself more."

"I don't feel so sad and alone now"

"I've learnt that anxiety isn't always bad."

"I used the breathing before our speech competitions. It helped"

"I'm sleeping way better"

"I feel less angry"

"I have seen such a difference in my daughter's behaviour since she has been coming to see you"

"I now know I'm not the only one in the school struggling with anxiety. I thought it was just me".

"The most helpful thing has been having someone to talk to about things in my past"

"Mornings are great now as there are no more arguments with my son about going to school. He is now the boss of his anxiety"

Calm'er

In Term 3, 2024, Darinee created and facilitated 'Calm'er,' an anxiety and well-being programme for Year 7 & 8 students at Katikati College. This was in response to teachers' concerns about the impact of anxiety on these students' learning and school attendance. All the students reported improvements in managing their anxiety.

Food rescue

In October 2024 the Community Centre, in collaboration with Good Neighbour, took over the food rescue in Katikati

Just under 1 tonne of food is diverted from landfill each week. The food is distributed to local agencies and any remaining food is shared with the community via our food stand.



Volunteers Thank you to our team of six volunteers who make it possible for us to run this service.

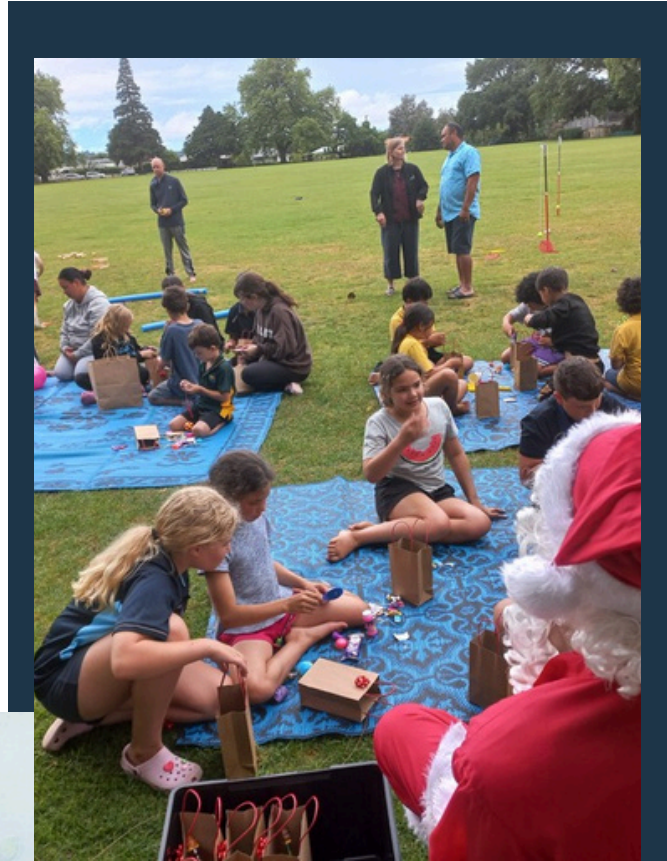
Community Picnics

Monday night free picnics

Thanks to funding from Powerco, Katikati Community Centre hosted a series of free family picnics at Uretara Domain. These were held in March and April on Monday evenings.

They were well supported by other local organisations.

The picnics were so popular that they were repeated again in November & December.





Our new play trailer



Thanks to funding from **Sport BOP's Tu Manawa Trust** fund, the Community Centre is now the proud owner of a custom designed play trailer. The trailer is packed full with games and activities to keep kids of all ages entertained, active and engaged.

The trailer has already had several outings at the Katikati Avocado Festival, Katikati A&P Show, International Children's Day and of course at our Monday night picnics.

THANK YOU!



Wise & Wonderful

Our programme for seniors.

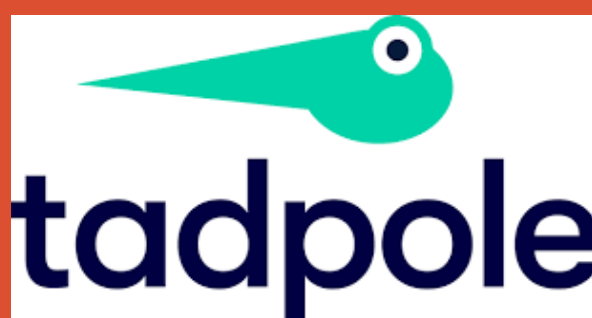
The Wise and Wonderful group provides a welcoming space for older members of our community to come together for friendship, fun, and companionship. Led by a team of 10 dedicated volunteers, who contributed a total of 1,074 hours to support the sessions, the program fosters connection and camaraderie. With an average of 43 members attending each week, the sessions are full of fun and laughter.



Carbon Footprint



In 2021 Katikati Community Centre undertook the first measurement of its organisational footprint. This was the base year. The biggest source of emissions is from staff commuting to work. The 2024 footprint is a 35% decrease on the 2021 base year measurement.

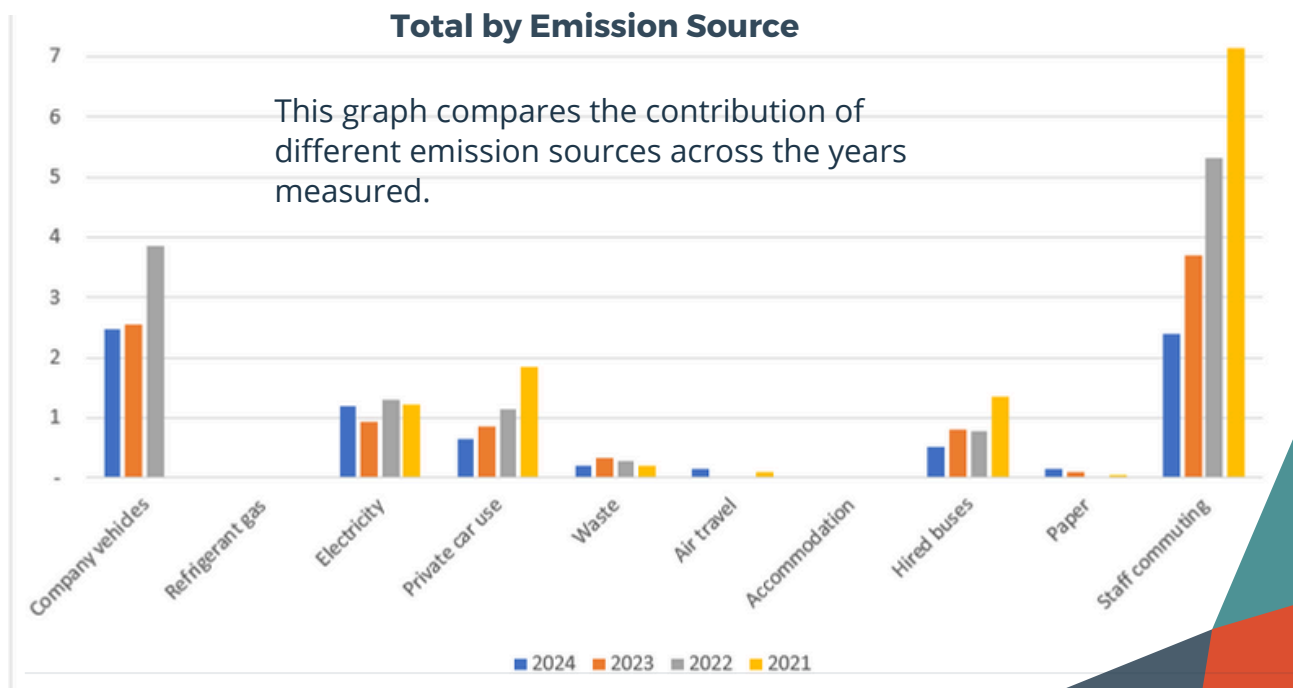


Total GHG emissions (tonnes CO2e)

	2024	2023	2022	2021
Total	7.76	9.31	12.69	11.92

Total by Emission Source

This graph compares the contribution of different emission sources across the years measured.



Matariki 2024



A dawn service was held, reflecting on the past year, celebrating the present, and planning for the future.

Matariki 2024

The Katikati Matariki event was nominated for best collaborative event at the 2024 TECT awards.



Community Breakfasts

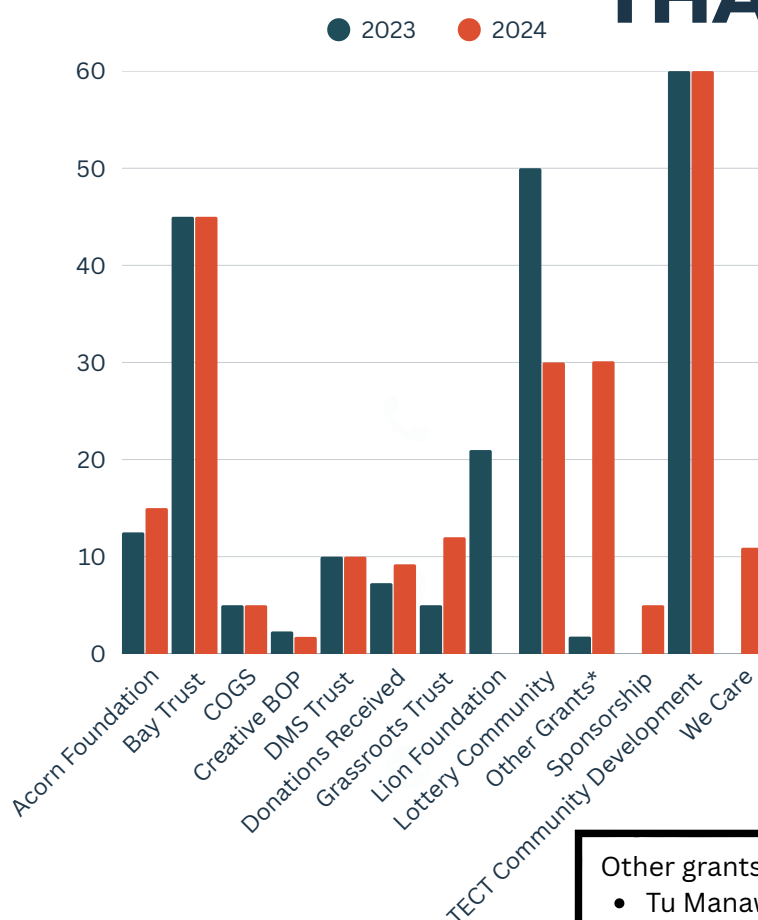
The Katikati drop-in community breakfast is a weekly breakfast each Thursday at the Katikati Community Baptist Church. It has been running since 2021 and is open to everyone. There is an optional koha from the breakfast attendees.



Funders, Sponsors & Supporters

Katikati Community Centre is grateful to all our partners that help us to support our local community.

THANK YOU !



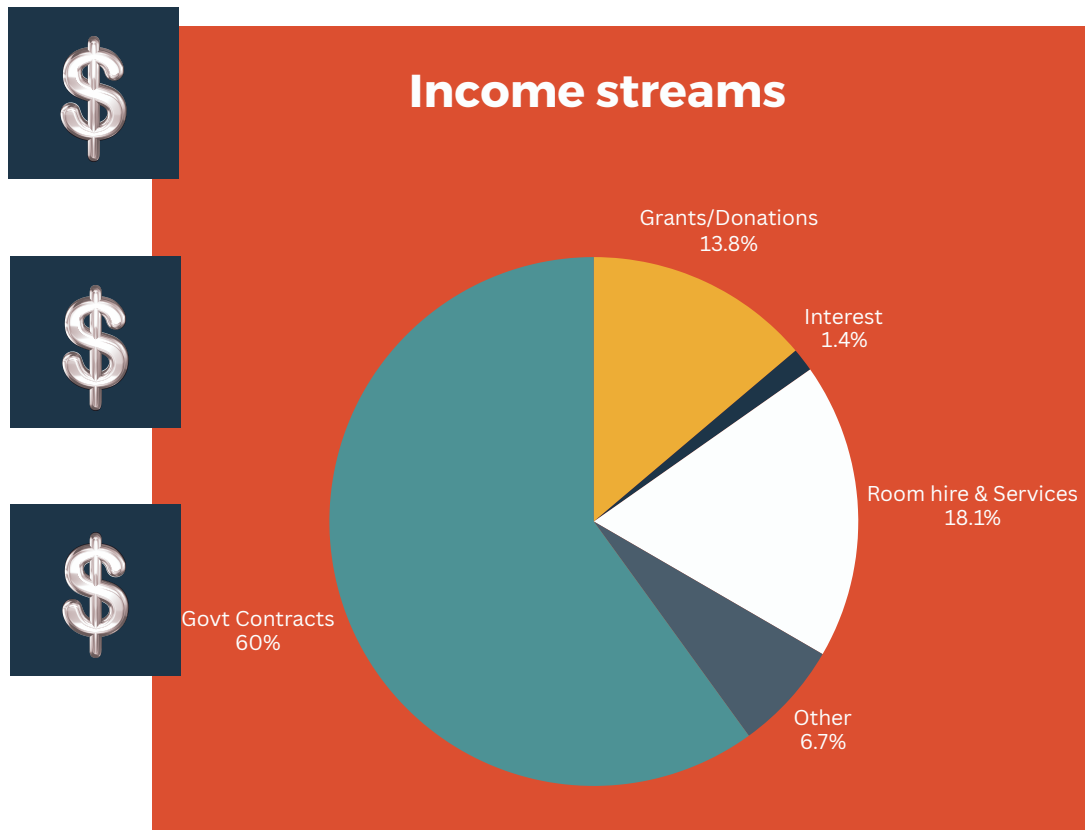
**Grants & Donations
received in 2024**

\$232,723

**Percentage of total income
from grants & donations**

14%

Where does our revenue come from?



THANK YOU!

Thanks to all our Funders





Thank you to all our supporters and community partners



Hato Hone
St John



Scott Simpson
National MP
Coromandel



Katikati Community Centre



WHAT WE DO...

Free Community Breakfast	Community Van bookings	Advocacy Services	katikids After school care	 Venue Hire
Te Reo Computer Classes ESOL		Antenatal Free Legal Advice		Grey Power & U3A Meetings
Free Device Advice	Managing Stress & Anxiety Meditation & Mindfulness		School Holiday Programme	Yoga Tai Chi
Knitting & Crochet Club		Chiropractor Podiatrist		Ear Health Clinic Budget Advice
	Asthma Clinic Diabetes Group	B4 School Checks Hearing & Vision testing	Poutama Youth Pathways into Employment	Support Groups First Aid Training

Call 5490399 For More Info