

#### Work and Income

Phone:

Waihī:

Corner of Durham Street and Spring Tauranga:

Street, Tauranga 0800 559 009 16 Seddon Street.

Emergency accommodation, social housing, access

to benefits and emergency assistance.

#### Te Tuinga Whanau

190 Chadwick Road, Greerton, Tauranga:

Tauranga

Monday - Thursday 9am - 4pm Open:

Phone: 07 571 0875

Te Tuinga Whanau offers a free social work, advocacy, information and support service. Our services include mentoring and development, advice and advocacy, transitional housing, short and long-term support

#### Takitimu House

171 Elizabeth Street, Tauranga Tauranga:

Phone: 07 579 5322

Men's transitional housing and wraparound support.

#### Awhina House

Central Tauranga location Tauranga: Open: Monday - Friday

Phone: 07 777 0944

Provides transitional accommodation for homeless women and support into independent housing. Referrals via Work and Income.

#### Hine Ngākau

13 Fourth Avenue, Tauranga Tauranga: Open: Sunday - Thursday

Entry 5pm - 7.30pm Phone: 07 205 5034 / 0225283945

Phone from 5pm. Women's winter overnight shelter.



#### Alcohol drug helpline: Phone: 0800 787 797

Fire and Emergency and Ambulance:

Phone: 111

NZ Police and Surf Lifeguard Services:

Phone: 111 (emergency) or 105 (non-emergency)

#### **BOPDHB** crisis line:

(Mental Health Crisis Support)

0800 800 508 Phone:

Elder abuse helpline: Phone: 0800 32 66 865

#### Family violence information:

Phone: 0800 456 450

Healthline:

Phone: 0800 611 116

Phone: 0800 543 354 or text HELP to 4357

National mental health & addiction helpline (24/7):

Text or call: 1737

Tautoko Mai Sexual Harm Support:

0800 227 233 (0800 2B SAFE) Phone:

Tauranga Women's Refuge: Phone: 0800 86 733 843

Victim support:

Phone: 0800 842 846

# Katikati Community Centre



#### **Community Connector Service**

Katikati Community Centre Katikati:

45 Beach Road, Katikati

Monday, Wednesday, Thursday, Open:

Friday 9am - 3pm

Waihī Beach: Waihī Beach Community Centre

102 Beach Road, Waihī Beach

Tuesday 9am - 3pm Open: 07 549 0399 / 020 4070 4426 Phone: Free walk-in info, advocacy and support service. Works with you to find solutions to your challenges.

## Katikati Community Centre

Katikati: 45 Beach Road, Katikati

Monday - Friday 8.30am - 4.30pm Open:

Phone: 07 549 0399

info@katikaticommunity.nz Email: Provides information, services and support in the

areas of health, education and well-being. Services include: School Holiday Programmes, After School Programmes, Youth Programmes, Community Education, Elderly Programmes.

#### Te Rūnanga o Ngāi Tamawhariua Katikati 111 Main Road, Katikati

Monday - Friday 8am - 4.30pm Open:

Phone: 07 549 0760

Whanau Support, Youth at risk, Adult Mental Health, Infant Child Adolescent Youth Mental Health, Peer support and Advocacy, Alcohol and other Drugs Support, Whanau Ora Navigator.

#### Pacific Island Community Trust

Tauranga: 562 Cameron Road, Tauranga

Phone: 07 577 1270

Offers support around social services and delivers health and wellbeing contracts. Also provides support to advocate for the community.

#### AvaNiu Pasifika

933 Cameron Road, Tauranga Tauranga:

07 282 8913 Phone:

Social work, early childhood education and family support, counselling, community projects, seniors support.

#### **Baywide Community Law**

Katikati: Katikati Community Centre

45 Beach Road, Katikati

Tuesday fortnightly 10am - 12pm Open:

(by appointment)

Phone: 07 549 0399

Waihī Community Resource Centre Waihī

4 Mueller Street, Waihī

Open: Tuesday fortnightly 1pm - 3pm Phone: (07) 863 7555 (by appointment) Provides free access to legal information, advice,

and education.

### Justice of the Peace

Katikati Community Centre Katikati:

45 Beach Road, Katikati

Friday 10am - 12 noon Open:

For other times make an appointment with a local JP, find them on

justiceofthepeace.org.nz.

Certifying documents, Witness signatures on documents, take oaths, affirmations, affadavits, declarations, confirm identity.

Waihī Beach: Waihī Beach Library and

Service Centre, Waihī Beach

Open: Tuesday 11 am - 12 noon

For other times make an appointment with a local JP, find them on justiceofthepeace.org.nz

#### Youth Employment Coach

Katikati: Katikati Community Centre

45 Beach Road, Katikati Monday - Friday 8.30am - 4.30pm

Phone: 07 549 0399

Open:

Email:

yec@katikaticommunity.nz Provides coaching to support rangatahi to develop

skills & confidence for work readiness.



He Awhina Mōu

Need a Hand?

Tautoko mō

te rohe o Katikati

me Waihī Beach

Support for Katikati

and Waihī Beach

September 2021

#### Citizens Advice Bureau

CAB Hauraki Waihī:

24 Rosemont Road, Waihī

Open: Wednesday 10am - 1pm 07 863 7640 Phone:

Tauranga: **CAB** Tauranga

38 Hamilton Street

Monday - Friday 9am - 4pm Open:

Phone: 07 578 1592

Advice for: Debt Management, Welfare Benefits, Housing, Immigration, Asylum, Employment Consumer Complaints, Landlord-Tenant Disputes.

#### Shakti New Zealand

0800 SHAKTI 24-hour crisis line Phone:

Provides advocacy, information and support to women and their children experiencing domestic violence. Serving migrant and refugee women of Asian, African and Middle Eastern origin.

#### Salvation Army

Waihī: 73-75 Seddon Street, Waihī Monday - Friday

Open:

10am - 12pm 07 863 7812

Phone: Tauranga:

375 Cameron Road, Tauranga Open: Drop in Mondays, Wednesdays and

Fridays 9am - 12 noon 07 863 7812

Phone: St. Vincent de Paul

#### Waihī/Waihī Beach residents:

HELPLINE 027 783 7001 Phone:

Katikati residents:

766 Cameron Road, Tauranga Tauranga: Monday - Friday 9am - 1pm Open:

Phone: 07 578 3814

#### Tauranga Women's Refuge & Support **Services**

Phone: 0800 TO REFUGE 24-hour crisis line Provides advocacy, information and support to women and their children experiencing domestic



#### Katikati Medical Centre

Katikati: 4 Clive Road, Katikati, 3129 Monday - Friday 8.30am - 5.30pm Open: Urgent only: Saturday - Sunday 8.30am - 12.30pm

Phone: 07 549 0411

Health care for new born to the elderly including accident and medical emergency care.

#### Waihī Beach Medical Centre

Waihī Beach 47 Wilson Road, Waihī Beach Monday - Friday 8am - 5pm Open: Wednesday 8am - 6pm

Phone: 07 863 5757

Weekend services shared between Waihī Beach and Waihī services. Pathlab service available.

#### Te Rūnanga o Ngāi Tamawhariua

111 Main Road, Katikati, 3129 Monday - Friday 8am - 4.30pm Open:

Phone: 07 549 0760

Whanau Support, Youth at risk, Adult Mental Health, Infant Child Adolescent Youth Mental Health, Peer support and Advocacy, Alcohol and other Drugs Support, Whanau Ora Navigator.

#### **BOP Addiction Services**

829 Cameron Road, Tauranga Tauranga By appointment at Katikati

Community Centre 07 579 8391

Offers a specialist alcohol and other drug service with a focus on hard reduction to people 18yrs+.

#### Mobile Health Waka

Katikati 111 Main Road, (Tamawhariua offices)

Open: Tuesday 6pm - 9pm 07 549 0760 Phone:

Free community health and wellbeing doctor consultations.



## Awhina ahumoni Financial assistance

#### Tauranga Budget Advisory Service

Katikati: Katikati Community Centre, Katikati

Open: Tuesday 9am - 2pm

(by appointment at Katikati Community Centre)

07 578 0969

A free, confidential service offering education, advocacy and support. We work alongside our clients enabling them to take control of their finances and reduce debt, creating better lives for them and their family/whanau.

#### **Work and Income**

Tauranga: Corner of Durham Street and Spring

Street, Tauranga

Waihī. 16 Seddon Street, Waihī

0800 558 009

Emergency accommodation, social housing, access to benefits and emergency assistance.

#### Waihī Budget Service

Waihī: Dorsel Building, 19 Haszard Street,

Waihī, 3610 07 863 7793

Phone: Email: wfbs@xtra.co.nz

Provides free and confidential budgeting advice.



# Māori wardens

#### Katikati Māori Wardens

Katikati/Waihī Beach

027 453 2983

katikatimaoriwardens49@gmail.com Dedicated to serving the local community to provide a safe and secure environment for Tamariki (Children) and Kaumatua (Seniors) from Waihī Beach through to Tauranga South areas.

#### Crisis/Acute Mental Health Service Acute care team - Bay of Plenty DHB

Tauranga: Tauranga Hospital Open: 7 days a week

Phone: 0800 800 508 24 hours

Crisis intervention for adults during working hours and assists all age groups after hours. Free service. Referrals are accepted from any source.

#### **SORTED Youth Alcohol and Drugs Service**

829 Cameron Rd, Tauranga Tauranga: 0800 229 7678 (0800 BAYSORT) SORTED is the youth alcohol and drugs service of the BOPDHB. If a young person (18 and under) wants to seek help or get more information about alcohol or other drug issues they can do so in confidence.

#### Tautoko Mai Sexual Harm Support

Tauranga: Unit G, 120 Hamilton Street, Tauranga

Open: 7 days a week Phone: 0800 227 233

A free 24/7 service for anyone impacted by sexual harm, including children. We have crisis support services, medical support and ACC sensitive claims counselling support. We accept referrals from any

#### Family Planning

Katikati: Plunket Rooms, 14 Jocelyn Street,

Katikati

Every second Friday 10am - 4pm Open:

Phone: 07 578 8539

Consultation fees are free for NZ Residents under 22. Provides a range of services, including: Contraception, STI Testing and Treatment, Pregnancy Testing, and Cervical Screening.

#### Katikati Community Van

Phone: 07 549 0399

Open: Bookings must be made a minimum

of 24hrs in advance.

Transport for local people to medical appointments of any type within Katikati or further afield. Pickup and drop off from home. A small charge applies.

#### **Asthma and Respiratory Clinic**

Katikati: Katikati Community Centre Every second Monday Open: 8.30am - 3pm

0800 276 267

Free assessment, education and support for all.



Phone:

### Information & WiFi

#### Katch Katikati

Katikati: 36 Main Road, Katikati, 3129

Phone: 07 549 5250

info@katchkatikati.org.nz Email: Katikati Visitor Information Centre.

#### Waihī Beach Information

Waihī Beach: 26 Wilson Road, Waihī Beach, 3611 Friday - Sunday 10.30am - 1.30pm and public holidays (winter hours) Email: info@Waihībeachinfo.co.nz

Visitor Information Centre in Waihī Beach.

#### Library and Service Centre

Katikati: 21 Main Road, Katikati Open: Monday - Friday 8am - 5pm

Saturday 9am - 12pm 07 571 8008

Phone: Free wifi, computers, printing, copying

books, magazines, Newspapers, DVDs.

Waihī Beach: 106 Beach Road, Waihī Beach Monday - Thursday 10am - 2pm Open:

Friday 10am - 5pm Saturday 9am - 12pm

07 571 8008

Free wifi, computers, printing, copying books, magazines, Newspapers, DVDs.

#### Live Well Waihī Beach

Waihī Beach: 106 Beach Road, Waihī Beach Email: hello@livewellWaihībeach.co.nz livewellwaihibeach.co.nz Waihī Beach Community groups and services resources. Connect with local services and support.



#### Katikati Christian Foodbank

Katikati: 2 Wedgewood Street, Katikati Monday - Friday 10.30am - 12pm Open: Wednesday 5pm - 6pm pre-ordered

pickups

07 549 1038 or 027 203 7373 Food parcels for people in need, please phone prior to collection (Pahoia Road - Athenree Road).

#### Salvation Army Waihī

73-75 Seddon Street, Waihī Monday - Friday 10am - 1pm Open:

Phone: 07 863 7812

Work and Income clients should first check food support eligibility. Walk-ins welcome during opening hours. (Waihī Beach residents).

#### St. Vincent de Paul Waihī

Waihī/Waihī Beach residents

HELPLINE 027 783 7001 Phone:

# Katikati residents contact Tauranga Support

Tauranga: 766 Cameron Road, Tauranga Open: Monday - Friday 9am - 1pm

Phone: 07 578 3814

Email bayvinnies@gmail.com

Food parcels and other support services. Referrals from support services and Work and Income.

#### Ōmokoroa Foodbank

Ōmokoroa: 139 Hamurana Road, Ōmokoroa Monday - Friday 8.30am - 2pm Open:

Phone: 07 548 2515

My notos

Food parcels for people in need. Please phone prior to collection (Ōmokoroa / Pahoia / Te Puna / Whakamarama residents).

# Me mahi tahi tātou hei painga

mō te katoa

We must work together for the wellbeing of all

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